



Tokyo Electron U.S. Holdings, Inc.
401 S 1st St, Austin, TX 78704

March 21, 2025

RE: Notice of Cyber Incident

Tokyo Electron U.S. Holdings, Inc. and affiliated TEL U.S. entities (“TEL U.S.”) are committed to protecting the privacy and confidentiality of your information. This notice concerns an incident in which an unauthorized third party accessed some of TEL U.S.’s systems and copied files, including some that may have contained your business email information.

While there is no indication of any identity theft or fraud occurring as a result of this incident, we want to let you know what happened, and the steps that we have taken in response. This letter explains what happened and our response.

What Happened?

On or about February 19, 2025, TEL U.S. became aware of suspicious activity on a subset of its systems and immediately instituted mitigation measures to minimize any disruption to its operations. TEL U.S. launched an investigation into the nature and scope of the incident and determined that an unauthorized third party accessed a subset of our systems and obtained copies of some files. TEL U.S. has undertaken a detailed review of the copied files to determine the incident’s impact and has determined that some of these files contained your business email information.

What Information Is Involved?

While the investigation remains ongoing, the impacted personal information identified thus far is limited to User IDs, passwords and business contact information contained in Outlook (e.g., email address, phone number). The investigation has determined that no TEL U.S. accounts were accessed with the User IDs and passwords.

What We Are Doing

Upon discovery of this incident, TEL U.S. immediately instituted mitigation measures. We promptly implemented additional and enhanced safeguards to enhance the security of our network, systems, and data. We also launched a comprehensive investigation and identified individuals who may have been affected. All passwords for these accounts have been changed.



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What You Can Do

While your business email account password has been changed, we encourage you take other protective measures to secure this account as well as any other online accounts where you used the same password.

For More Information

We greatly value our relationship and the trust you place in us and are deeply sorry for any concern this incident may cause. If you have questions, please reach out to IncidentQA@us.tel.com.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Rick Turner', is positioned below the 'Sincerely,' text. The signature is fluid and includes a long horizontal flourish extending to the right.

Rick Turner
Executive VP, CFO, & GM Administration
Tokyo Electron U.S. Holdings, Inc.



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ADDITIONAL RESOURCES

Contact information for the three nationwide credit reporting agencies:

Equifax, PO Box 740241, Atlanta, GA 30374, www.Equifax.com, 1-800-685-1111

Experian, PO Box 2104, Allen, TX 75013, www.Experian.com, 1-888-397-3742

TransUnion, PO Box 2000, Chester, PA 19016, www.TransUnion.com, 1-800-916-8800

Federal Trade Commission and State Attorneys General Offices. If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your home state. You may also contact these agencies for information on how to prevent or minimize the risks of identity theft.

You may contact the **Federal Trade Commission**, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580, www.ftc.gov/bcp/edu/microsites/idtheft/, 1-877- IDTHEFT (438-4338).

You may obtain information from the Federal Trade Commission and the credit reporting agencies listed above about fraud alerts and security freezes.

For Arizona residents. You may contact the Arizona Office of the Attorney General, 2005 N Central Avenue, Phoenix, AZ 85004, (602) 542-5025, <https://www.azag.gov/>.

For Connecticut residents. You may contact the Connecticut Office of the Attorney General, 165 Capitol Avenue, Hartford, CT 06106, 1-860-808-5318, www.ct.gov/ag.

For District of Columbia residents. You may contact the District of Columbia Office of the Attorney General, 400 6th Street, NW, Washington, DC 20001, (202) 727-3400, <https://oag.dc.gov/>.

For Maryland residents. You may contact the Maryland Office of the Attorney General, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202, 1-888-743-0023, www.marylandattorneygeneral.gov/.

For New York residents. You may contact the New York Office of the Attorney General, The Capitol, Albany, NY 12224-0341, 1-800-771-7755, <https://ag.ny.gov/>.

For Oregon residents. You are advised to report any suspected identity theft to law enforcement, the Federal Trade Commission, and the Oregon Attorney General.